

# Life Coaching Client Service Agreement

Client's Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

Email: \_\_\_\_\_

Phone: \_\_\_\_\_

This agreement sets forth the expectations and standard that both client and coach expect during the coaching relationship. Policies and expectations are outlined in the following:

## 1. The Relationship between Client and Coach

As the Client's Life Coach, Rajat L. Patel, doing business as Riverbend Wellness Programs (hereafter referred to as Coach) will partner with the Client on a journey of discovery, self-exploration, accountability and follow through. The Coaches job is to help the Client discover within themselves the beliefs or issues that are blocking the Client from moving forward in achieving these set goals.

The Coach operates from a particular coaching model, but it is the responsibility of the Client to follow through with implementing the plan established between Coach & Client.

## 2. Terms of Service

Achieving the results desired and expected by the Client and Coach take time.

For the coaching to be most effective and to allow the time for changes and results to occur in the Client's life, the Client will commit to a period of three (3) months.

Either party may terminate the coaching relationship at any time after agreeing to have a final session before concluding the relationship and setting financially any outstanding fees. The Coach agrees to refund any unused pre-paid fees as mutually agreed by the Client and Coach.

## 3. Scheduled Sessions

Regular Coaching sessions will be delivered by meeting at a particular time and place agreed upon by the Coach and Client. Each Coaching session will last for 60 minutes and are billed at a rate of \$125 per session

Coaching rates for Group Coaching and other packages are available at discounted rate specified in Exhibit A.

#### 4. Cancellation of Appointments

The Client is responsible for any regular session fees that the Client cancels with less than 24-hour notice. Cancellation should be given by phone call and confirmed in writing by a follow-up email.

#### 5. Additional Calls

Unscheduled calls or sessions will be billed at the regular rate after a grace period of 15-minutes.

#### 6. Confidentiality

The Client's identity, relationship, and content of the sessions are strictly confidential except in a situation where such confidentiality would violate the laws or cause harm

#### 7. Payment Method

Riverbend Wellness Programs accepts payments by PayPal. All payments are due on the date of issues of the invoice.

#### 8. Liability

Client agrees and understands that Riverbend Wellness Programs and its employees are not medical or psychological professionals. They are not a substitute for psychotherapy or medical practice. If a situation arises where medical or psychological intervention is needed, Riverbend Wellness programs are ethically and legally bound to refer the Client to a mental health or medical professional.

**Riverbend Wellness Programs – Making the Most of Life™**

40 Grace Drive #1924, Powell, Ohio 43065 USA

Phone: 1-614-206-7807

[www.makingthemostoflife.org](http://www.makingthemostoflife.org)

I have read this agreement and agreed to abide by its terms and conditions, and acknowledge receipt of my copy of this agreement:

Client is Signature: \_\_\_\_\_

Clients Printed Name: \_\_\_\_\_

Coach's Signature: \_\_\_\_\_

Date Signed: \_\_\_\_\_

END OF THE DOCUMENT